



DP WORLD

# YOUR FULFILLMENT PARTNER FOR E-COMMERCE





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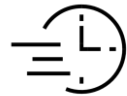
# A LEADING ENABLER OF GLOBAL TRADE

With over **10% of world trade** moving through our network, we make it simpler than ever for businesses to scale and succeed globally.

We are a reliable, trustworthy, and time-bound logistics partner that you can bank upon—**from the factory floor to the customer's door.**



End-to-end solutions along key trade lanes



Greater supply chain efficiencies



Ability to meet a wider range of your needs



# GLOBAL PRESENCE



**40 YRS**  
OF EXPERIENCE OF  
SERVING CLIENTS



**800**  
GLOBAL LOCATIONS



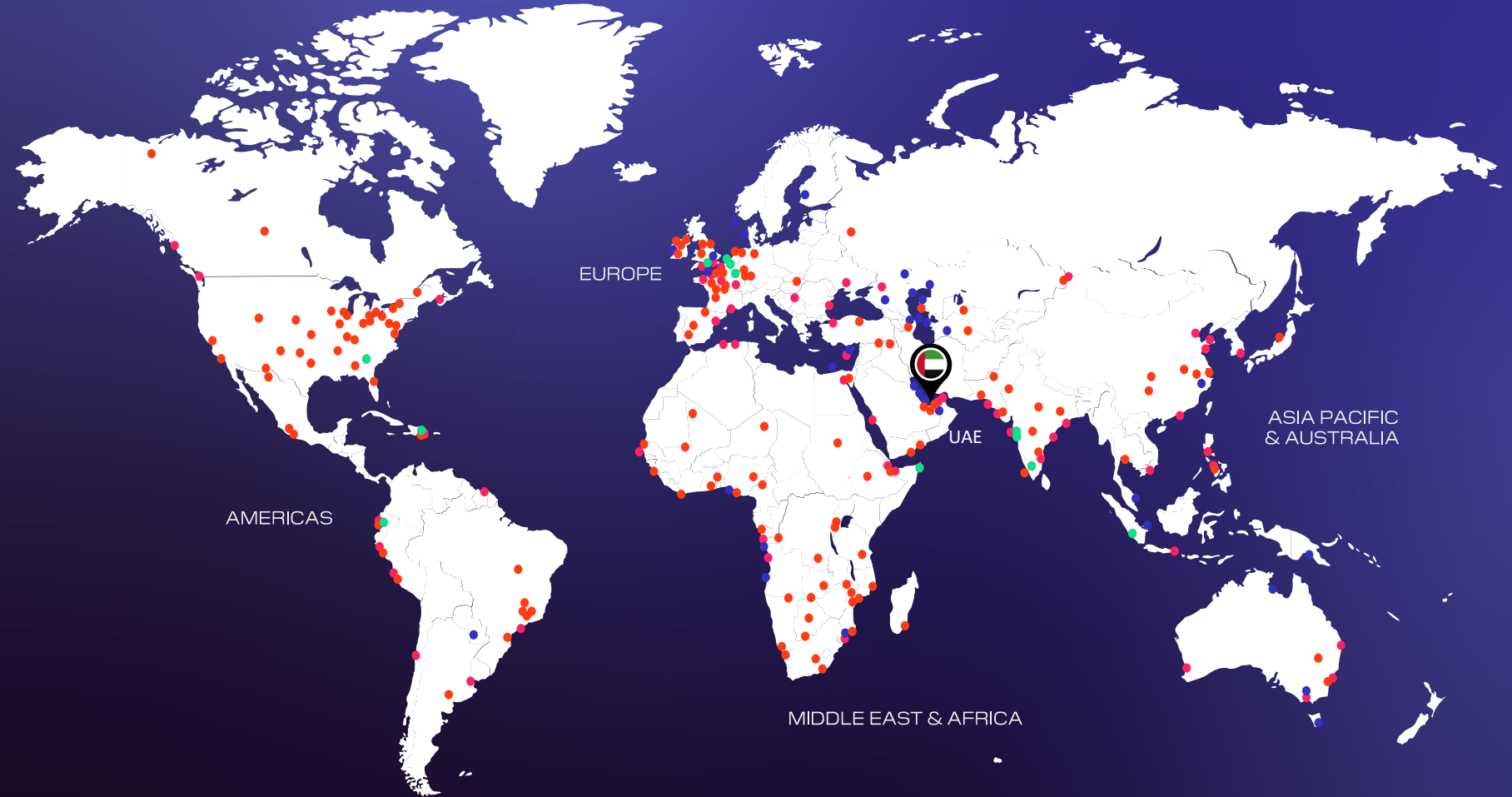
**103,000**  
EMPLOYEES



**1M SQM**  
OPERATING SPACE



**\$37BN**  
CAPITAL EMPLOYED



An integrated network, ensuring worldwide coverage.

- LOGISTICS
- ECONOMIC ZONES
- PORTS & TERMINALS
- MARINE SERVICES

# OUR SUSTAINABILITY FRAMEWORK

We are building sustainability into our global end-to-end logistics solutions.

'Our World' focuses on the efforts DP World makes today to operate as a responsible business across seven priorities.

'Our Future' looks at the legacy we create for industry and society. We focus on three areas for future generations: Women, Education, Water.

Our work is aligned with the UN Sustainable Development Goals (SDGs) so that DP World's actions can contribute to a greater collective impact.



# LEVERAGING OUR WORLD-CLASS INFRASTRUCTURE

## PORTS & TERMINALS

As gateways for trade, our global network of ports & terminals creates efficient ecosystems that generate value for cargo owners through tailor-made solutions that ease the flow of goods.



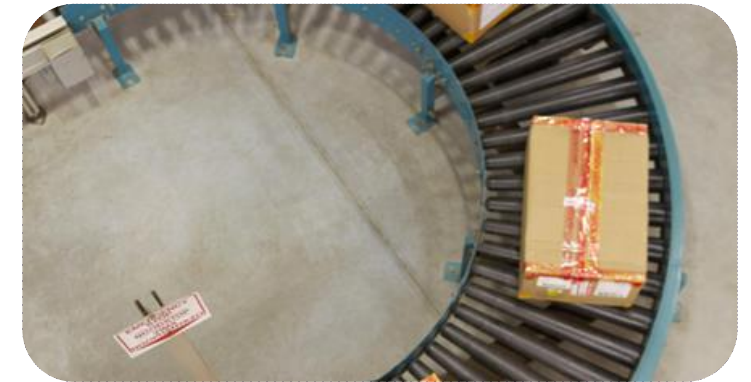
## MARINE SERVICES

Our marine services business utilises a multi-modal network of land, air and sea transport to ensure our customers always have access to the routes and capacities they need, when they need it.



## LOGISTICS

Our expertise, global reach and toolbox of capabilities across all areas of logistics enables us to create bespoke, industry-specific supply chain solutions for cargo owners that are both efficient and robust.



## SUSTAINABILITY

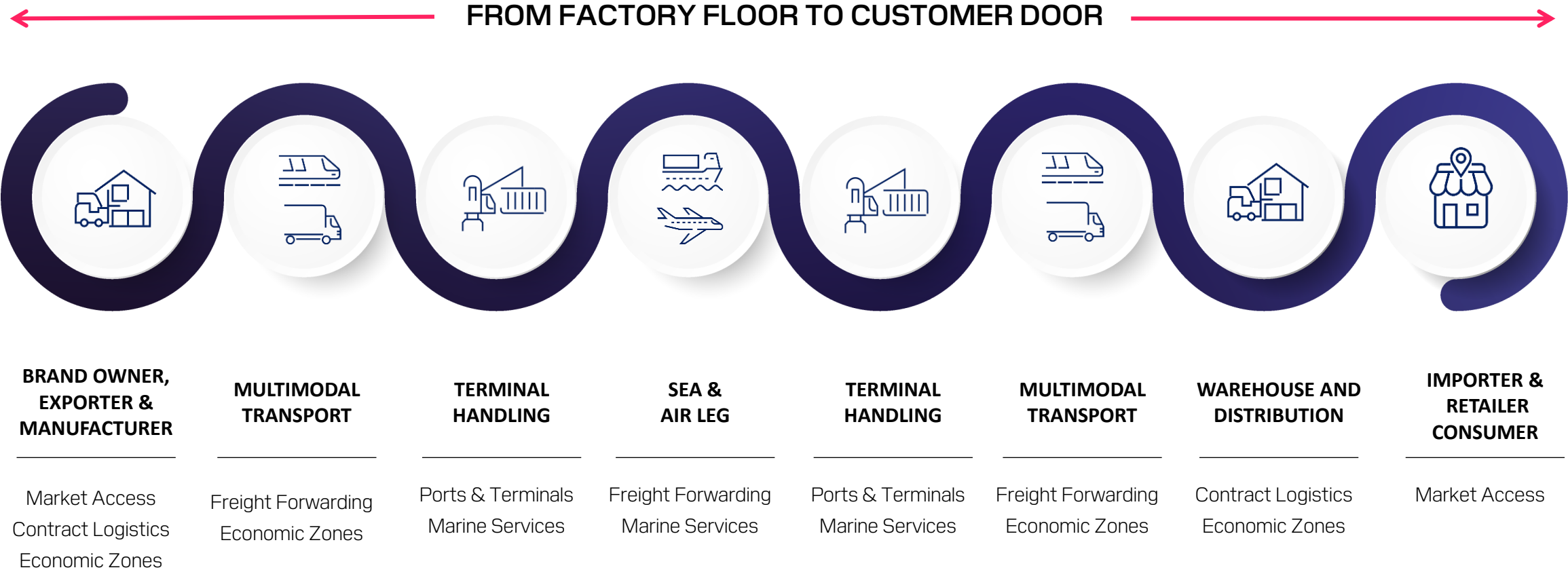
We empower and support our customers to make sustainable decisions that reduce the environmental impact of their supply chains.



## TECHNOLOGY

Our transformative use of cutting-edge technology is powering every aspect of trade and logistics. As our physical assets facilitate trade, our digital ecosystem is elevating our operations and customer experience to the next level. We can finance shipments, track cargo, improve operational efficiency and expand businesses into new markets.

# TO REDUCE INEFFICIENCIES IN EVERY PART OF THE SUPPLY CHAIN



# TOGETHER WITH SOME OF THE WORLD'S LARGEST PROVIDERS CREATING A SEAMLESS GLOBAL OPERATION.

- Best-in-class Integrated Capabilities
- Reducing Frictions
- Central Data Monitoring



**DP WORLD**



**DP WORLD**  
PORTS & TERMINALS  
LOCATION



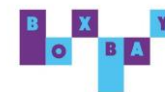
**DP WORLD**  
ECONOMIC ZONES  
LOCATION



**DP WORLD**  
LOGISTICS



**DP WORLD**  
MARINE SERVICES



# DP WORLD FULFILLMENT

Your e-commerce partner from the online store to the customer door.

## WHAT WE DO:



### FULFILLMENT SERVICES

Warehousing, picking & packing, shipping, and returns, as well as value-added services.



### PRODUCT STOCK MANAGEMENT

A single source of truth across all fulfillment centers, allowing you to track your inventory in real-time.



### MULTI-CHANNEL INTEGRATION

Connecting you to major e-commerce platforms and marketplaces.















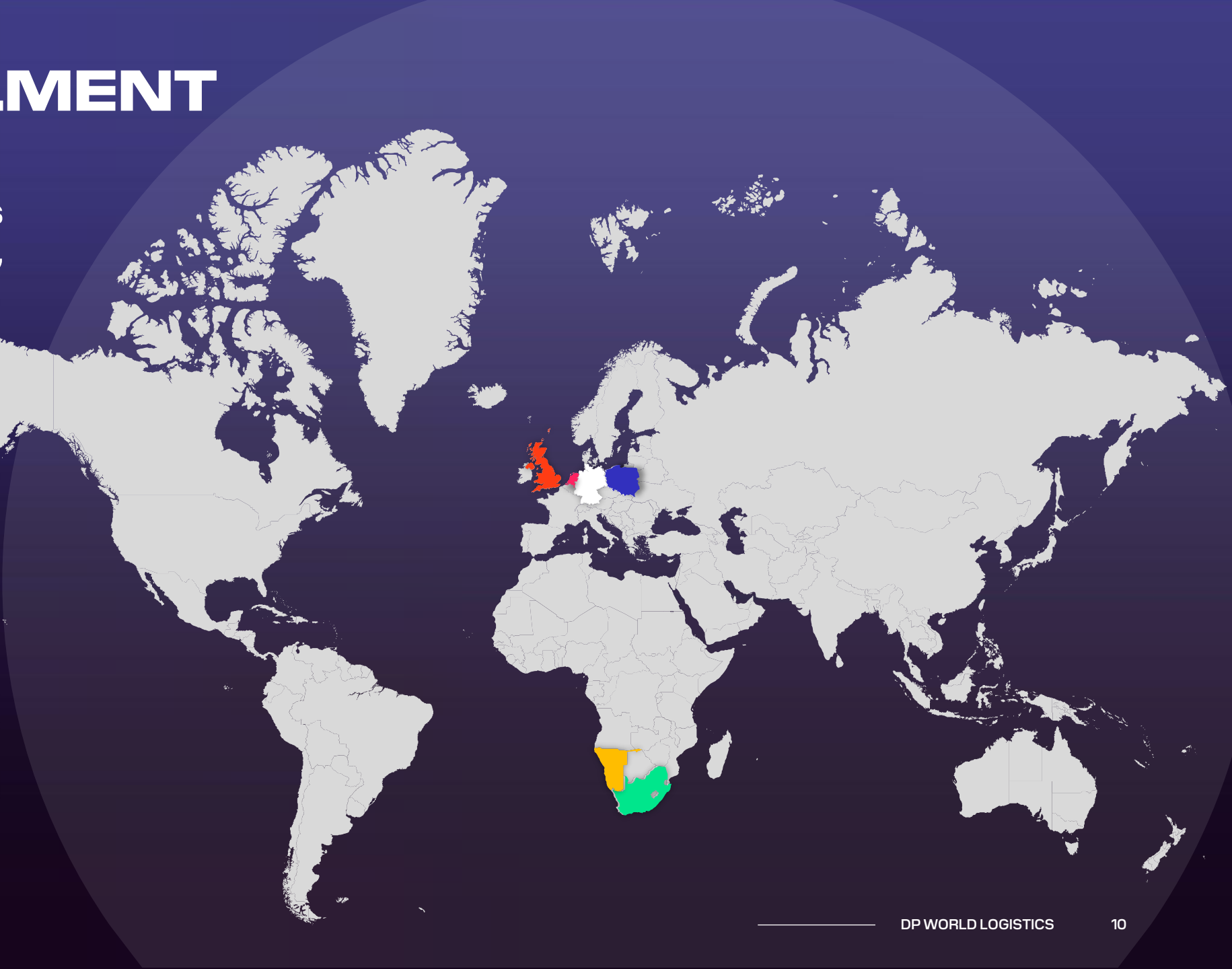
## ACCESS COMPETITIVE ADVANTAGES:

- **END-TO-END TRANSPARENCY:**  
Complete control and visibility over your goods throughout the supply chain.
- **GLOBAL NETWORK:**  
Leverage DP World's extensive networks and advanced technology for seamless end-to-end logistics.
- **LOCAL EXPERTISE:**  
Benefit from deep local knowledge and on-the-ground capabilities to enhance operations.
- **FASTER SHIPPING:**  
Closer proximity to customers, increasing delivery speed and customer satisfaction while optimising the cost.
- **RELIABLE SERVICES:**  
Easy returns, custom clearance, and other value-added services.
- **MARKET EXPANSION:**  
Easier to enter new markets with localised distribution centers and adherence to ESG standards.

# OUR FULFILLMENT NETWORK

Strategically positioned centres for Europe, Sub-Saharan Africa, and beyond.

-  Hinckley, UK 
-  Elsenfeld, DE 
-  Venray, NL 
-  Swarzedz, PL 
-  Windhoek, NA 
-  Johannesburg, ZA 



# OUR PROPRIETARY SOLUTIONS

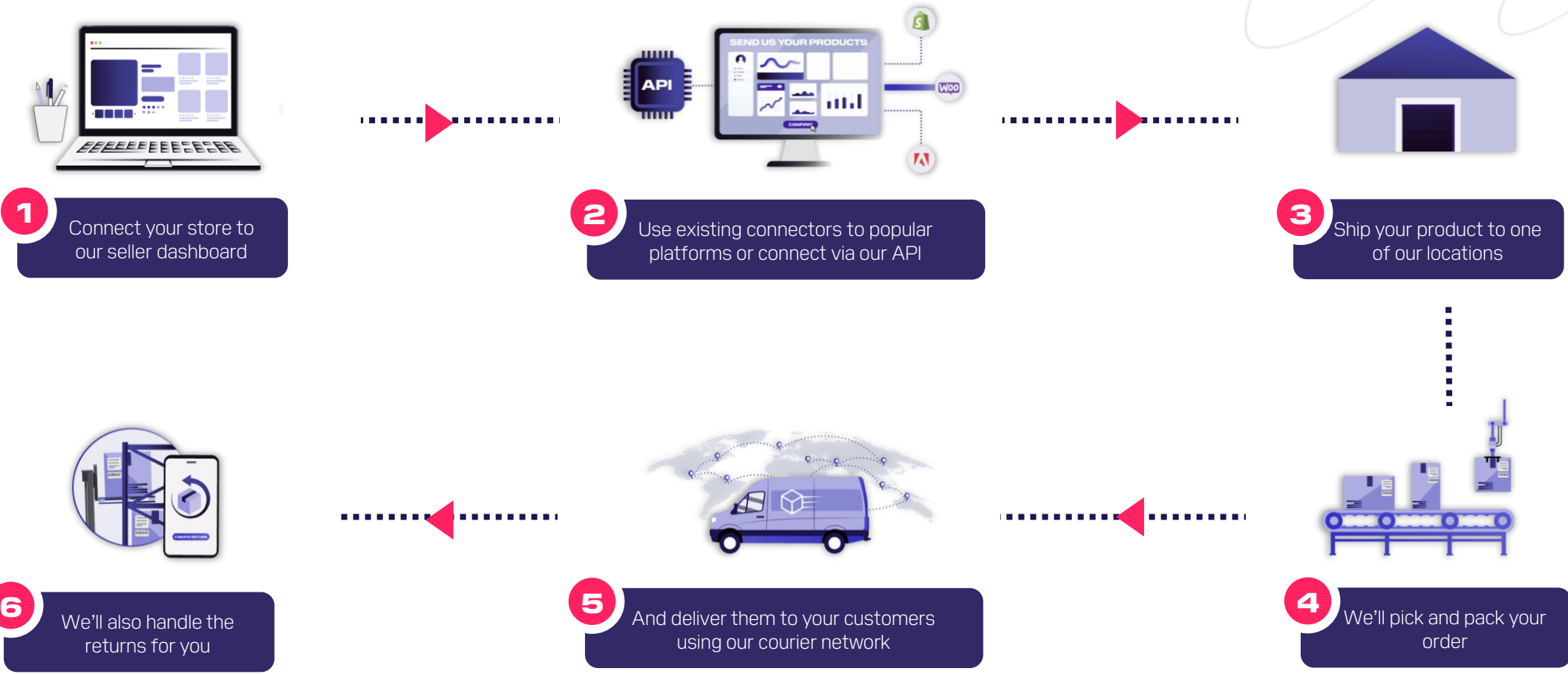
Includes everything from integration connectors to a comprehensive seller portal, order management system (OMS), inventory management system (IMS), and warehouse management system (WMS).

These solutions are meticulously designed to streamline order fulfillment, ensure accurate inventory tracking, and improve overall operational efficiency, giving you the time and resources to drive your business forward.



# HOW IT WORKS

Simple and streamlined, from connectors to delivery, we've got you covered.













































# FULFILLMENT SERVICES WE OFFER



RUN, MANAGE, SCALE  
YOUR ECOMMERCE

# 100+ INTEGRATED PARTNERS IN OUR ALL-IN-ONE PLATFORM

PLATFORMS	MARKETPLACES	COURIERS 	COURIERS 	COURIERS 
				
				
	MANAGEMENT			COURIERS 
			COURIERS 	
				
				
			COURIERS 	
				
				



**DP WORLD**

# **THANK YOU**

PARTNER WITH DP WORLD FULFILLMENT AND  
TRANSFORM YOUR E-COMMERCE OPERATIONS.

[www.fulfillment.dpworld.com](http://www.fulfillment.dpworld.com)  
[contact.fulfillment@dpworld.com](mailto:contact.fulfillment@dpworld.com)